



Joint Targeted Area Inspection Richmond, July 2024

What are Joint Targeted Area Inspections?

- Joint inspection across children's services, police, health, and other key partners including education and probation, focused on a specific theme (4 frameworks as at Sep 2023)
- Carried out under section 20 of the Children's Act 2004 by the following inspectorates:
 - Ofsted
 - Care Quality Commission (CQC)
 - His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS)

What are the key principles?

- Looking at activity from last 6 months
- Following a child's journey, where multiple agencies are involved in responding to their needs, including case tracking

What is our JTAI theme?

The multi-agency response to identification of initial need and risk
(front door)

Front door theme focus

- how effectively the front doors of individual agencies identify and respond to initial need and risk
- the effectiveness of the multi-agency safeguarding hub (MASH) (or equivalent)
- how effectively each agency contributes to the multi-agency response, including early decision-making across early help, child in need and child protection
- how effectively the local partnership, through its multi-agency safeguarding arrangements (MASA), monitors, promotes, coordinates and evaluates the work of the statutory partners. The lead representatives of the safeguarding partners are the local authority chief executive, the accountable officer of a clinical commissioning group (CCG) and a chief officer of police
- the impact of leaders and managers on practice with children and families in relation to the front door
- the timeliness of this work and the impact of the local area's actions to improve the multi-agency response to children in need of help and protection

How might you be involved?

During the inspection there are a range of different activities both off site, and during the fieldwork in week 3. To support these you may be involved in:

- Preparation of data and supporting information outlined in Annex A
- Contributing to audits and a multiagency audit workshop
- Observation of your practice
- Meeting with inspectors, and/or supporting children and families to meet with them
- Sharing feedback on your involvement with the inspection

How will you be supported during JTAI?

- Supported to be involved in the inspection activities as applicable
- Regular coordinated communications around the inspection timetable, lines of enquiry, emerging themes, and feedback
- Support from your line manager and senior leadership

Who are the inspection team?

Ofsted (lead): Louise Hollick

Ofsted (social care): Russel Breyer Ofsted (schools): Julie Sackett

Ofsted (shadow): Amanda Maxwell

CQC (lead): Claire Mason

CQC (team): Andrea Crosby-Josephs

HMICFRS (strategic role): Louise Cherrington

HMICFRS (case tracking): Ian Lawrence

Ofsted (QA manager): Andy Whippey

Ofsted SAO: Peter McLoughlin

Kaye Goodfellow: CQC (QA)

What is the timeline?

Pre-inspection activity:

- Inspectorates share and review their analysis of information about the local area

Activities in week 1 (off site)

- Notification (10 working days before fieldwork begins)
- Set-up discussion
- Information request (details set out in Annex A of relevant theme)
- Selecting children's cases to audit
- Planning and pre-inspection analysis

Activities in week 2 (off site)

- Local area evaluates experiences of children (case audits)
- Off-site analysis
- Off-site meetings with local agencies
- Creating the fieldwork timetable

Activities in week 3 (fieldwork)

- Inspection team meetings
- Meetings with senior leaders
- Gathering and evaluating evidence (including through case tracking, case sampling, observations of practice and meetings with practitioners)

Sharing outcomes:

- Draft letter sent to local partnership to review factual accuracy (15 working days after fieldwork). The letter will set out any strengths, areas for improvement and areas for priority action.
- DCS has 9 working days to bring together the partnership's comments (24 days after the fieldwork)
- Final version of the letter sent to the local partnership, pre-publication, under embargo (31 days after the fieldwork)
- Letter published (34 days after the fieldwork)
- If necessary, the inspectorates may require a written statement of proposed action that responds to the findings. If applicable this must be produced by the partnership within 70 days of receiving the final letter.

Examples of others' inspection findings

- JTAI of the multi-agency response to the identification of initial need and risk in [Sutton](#)

Further questions?

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